

## News Release For Immediate Release

## **Pickering Central Library Re-Opens for Public Access**

**PICKERING, ON (August 10, 2020):** Pickering Public Library (PPL) welcomes the community back inside the Central Library. Following the Province's Stage 3 Guidelines, starting Tuesday, August 11, the Library will be re-opening the doors of the Central Library, Tuesday to Saturday.

Clients will have access to:

- Public computers (15 stations available)
- Printing and photocopying (cash only)
- In-person access to holds and browsing
- Study space for individuals and groups (limited seating available)
- In-person staff support

Hours of Operation:

- Tuesday to Friday: 11:00 am to 7:00 pm
- Saturday: 9:30 am to 4:30 pm

Due to occupancy limits, as well as continued health and safety measures, some regular services have not resumed. The health and wellbeing of clients and staff remain the highest priority. The Central Library may look a little different as several safety measures have been put in place.

To ensure a safe experience for all, clients are required to:

- Check in with staff at the front entrance. Due to occupancy limits, at times, clients may be required to wait in a queue. Rest assured staff are working diligently to assist all visiting clients as quickly as possible.
- Participate in contact tracing upon entry and exiting. This will include identifying their name and contact information.
- Wear a non-medical face mask at all times while inside the Library.
- Stay 2 m or 6 ft from others at all times.
- Put any materials used while visiting the Library in the designated return drop boxes. Used materials will be placed into quarantine for a period of time before being returned to the shelves. This does not apply to materials briefly touched while browsing.
- Limit duration of visit to 2 hours or less.



- Wipe and clean any surfaces prior to using them and when finished. This is most applicable to computer use.
- Limit elevator use to one person at a time.
- Limit washroom use to one person/family of the same household, at a time.
- Follow all signs and guidelines while inside the Library.

The Library has increased surface cleaning, which will take place frequently throughout the day and continues to follow stringent sanitation protocols for proper disinfection. Throughout the day, cleaning will focus on high touchpoints such as furniture, handrails, doorknobs, and washroom facilities.

Please visit <u>picnet.org/welcomeback</u> for details.

While public entry remains unavailable for the George Ashe Library and Claremont Library, curbside service remains operating at all locations. Beginning August 11, appointments will no longer be required. Curbside service at all locations will operate under a first come, first serve model, for clients who received notification that their holds are ready for pickup. When arriving for curbside pickup, instructions will be posted for how to alert staff. For details about curbside service, please visit <u>picnet.org/curbsideservice</u>.

Additionally, drop boxes at all locations are open for returns.

-30-

Media Contacts: Kathy Williams Director of Public Services 905-831-6265 ext. 6251 kathyw@picnet.org www.picnet.org

Pickering Public Library is an award-winning library serving 95,000 City of Pickering residents across 31,000 households with over 41,000 active library card accounts. Operating under the guidance of a Board of Directors, the library is primarily funded through municipal contributions and is comprised of three locations that provide excellence in client experience.

The Library strives to create a connected, intelligent and successful community through innovative technology, programs, outreach, collections and services for all residents.

Staffed by over 60 permanent employees who are committed to making a difference within the community, the library lends almost 1 million items, receives over 515,000 visits, delivers programs and events for almost 28,000 attendees, provides over 33,000 research and technology assists, and provides almost 1.7 million internet sessions each year.



## Pickering Public Library's Vision:

Pickering is a city where learning is promoted in all its forms and promoted as a force for improved personal, social, civic, and economic change. The Library is the heart of a learning city.